



## 72402V-Supporting Avaya Meetings Server

If you are interested in taking this training, please contact one of our training partners for scheduling information: [Training Pros](#)

This 3-day Virtual Instructor-Led course is designed for individuals responsible for Supporting Avaya Meetings Server Solution.

Delivered in a virtual classroom setting with remote access to a lab environment, this offer consists of a combination of interactive instructor lectures followed by practical lab exercises.

This course is recommended for students preparing to take the 72402X-Avaya Meetings Server Support Certified Exam.

### Key Learning Objectives :

- Summarize the Avaya Meetings Server Solution Architecture
- Analyze Call Flows for Avaya Meetings Server and Clients
- View alarms and events from System Manager, Meetings Server Management, Avaya Aura® Device Services, Avaya Aura® Web Gateway and Avaya Aura® Media Server
- Collect, retrieve, and analyze log files on Avaya Aura® Web Gateway, Meetings Server Management & Avaya Aura® Media Server
- Perform real-time traces on Communication Manager, Session Manager, Avaya Session Border Controller for Enterprise, and Avaya Aura® Media Server
- Troubleshoot Avaya Workplace Clients

### Course Syllabus :

- Module 1 - Avaya Workplace Clients and Avaya Aura® Device Services (AADS) (Recap)
- Module 2 - Avaya Meetings Server Solution Review
- Module 3 - Avaya Meetings Testing and Avaya Meetings Server Configuration Review (Exercise)
- Module 4 - Secure Public Access to Avaya Meetings Server with Avaya Workplace Clients Using ASBCE Review
- Module 5 - Secure Public Access to Avaya Meetings Server with Avaya Workplace Clients Using ASBCE Testing and Configuration Review (Exercise)
- Module 6 - AAWG and AAMS Troubleshooting Tools and Techniques
- Module 7 - AAWG and AAMS Troubleshooting Tools and Techniques (Exercise)
- Module 8 - Avaya Meetings Troubleshooting Tools and Techniques
- Module 9 - Avaya Meetings Server Troubleshooting Tools and Techniques (Exercise)
- Module 10 - Real-Time Tracing Tools
- Module 11 - Using Real-Time Tracing Tools (Exercise)
- Module 12 - Avaya Workplace Clients and Avaya Meetings Server Troubleshooting Scenarios (Exercise)
- Module 13 - Difference between TE vs OTT Deployment (Appendix)

### Recommended Knowledge :

- Basic Knowledge of Session Initiation Protocol (SIP) Fundamentals
- Basic Knowledge of Voice of IP (VoIP) Technology
- 72201V - Supporting Avaya Aura® Core Components
- 72301V - Supporting Avaya Aura® Communications Applications
- 71402V - Integrating Avaya Meetings Server

**Associated Smart Tracks :**

ACSS-7241 - Avaya Meetings Server Support

**Duration & Audience :**

This training is only available to Associates , Customers , Partners

Virtual Course - 24 Hrs

**System Requirements :**

To ensure that you are able to successfully complete this course, please validate that your PC meets the [system requirements](#)