



## 77201V-Integrating and Configuring IP Office™ Platform Release 11

If you are interested in taking this training, please contact one of our training partners for scheduling information:  
[Training Pros](#)

This 4-day Virtual Instructor-Led course is designed for individuals responsible for Integrating Avaya IP Office™ Platform.

Delivered in a virtual classroom setting with remote access to a lab environment, this offer consists of a combination of interactive instructor lectures followed by practical lab exercises.

This course is recommended for students preparing to take the 77201X - Avaya IP Office™ Platform Basic Integration and Configuration Exam

### Key Learning Objectives :

- Identifying the hardware and software components of a IP Office Platform solution
- Identify the installation and ignition process of an IP Office Server Edition system
- Identify configuration capabilities of the IP Office management tools
- Identifying licensing requirements of a IP Office solution
- Perform both online and offline configuration tasks using the IP Office Manager and the Web Manager
- Configure SIP and IP Endpoints, settings for users, hunt groups and trunks
- Identify the basic features and configure the integrated Voicemail and VoiceMail Pro including VoiceMail Pro call flows
- Deploy and configure IP Office Media Manager
- Describe the Avaya Session Border Controller integration into an IP Office solution

### Course Syllabus :

- Module 01 - Avaya IP Office Platform System Overview
- Module 02 - Avaya IP Office Platform Server Edition
- Module 03 - Installing Server Edition
- Module 04 - Ignition Wizard (Exercise)
- Module 05 - Avaya IP Office Platform 500V2 System Components
- Module 06 - UCM V2 and IP Office SE Application Server
- Module 07 - Configuration Wizard
- Module 08 - Configuration Wizard (Exercise)
- Module 09 - IP Office Manager
- Module 10 - System Settings
- Module 11 - IP Office Manager (Exercise)
- Module 12 - IP Office Platform Licensing
- Module 13 - IPO Licensing (Exercise)
- Module 14 - File Management using IPO Manager
- Module 15 - SE File Management (Exercise)
- Module 16 - Server Edition Web Management
- Module 17 - Web Management (Exercise)
- Module 18 - System Overview: Telephones
- Module 19 - Extensions and Users
- Module 20 - Hot Desking User

- Module 21 - Creating User Accounts (Exercise)
- Module 22 - Avaya Workplace
- Module 23 - Configuring and connecting Avaya Workplace (Exercise)
- Module 24 - IP Office Web Client
- Module 25 - Web Client (Exercise)
- Module 26 - Soft Console
- Module 27 - Hunt Groups
- Module 28 - Hunt Groups (Exercise)
- Module 29 - Short Codes
- Module 30 - Short Codes (Exercise)
- Module 31 - Time Profiles
- Module 32 - Time Profiles (Exercise)
- Module 33 - Out Going Routing and Alternate Routing Selection
- Module 34 - Incoming Call Routes
- Module 35 - Lines and Trunks
- Module 36 - SIP Trunks (Exercise)
- Module 37 - User Right and Templates
- Module 38 - User Right and Templates (Exercise)
- Module 39 - Mobility Call Control
- Module 40 - IP Office Voicemail Overview
- Module 41 - Configuring Voicemail (Exercise)
- Module 42 – Announcements
- Module 43 – Announcements (Exercise)
- Module 44 - Voicemail Pro Interface
- Module 45 - Voicemail Pro Client (Exercise)
- Module 46 - Voicemail Pro Call Flows
- Module 47 - Importing Call Flow (Exercise)
- Module 48 - Actions, Variables, Conditions and Auto Attendant
- Module 49 - Call Flows and Auto Attendants (Exercise)
- Module 50 - Avaya IP Office Media Manager
- Module 51 - IP Office Media Manager (Exercise)
- Module 52 - Avaya Session Border Controller Integration Overview

**Recommended Knowledge :**

- Basic knowledge of Session Initiation Protocol (SIP) fundamentals
- Basic knowledge of Voice over IP (VoIP) technology

**Associated Smart Tracks :**

ACIS-7720 - Avaya IP Office™ Platform Implement

**Duration & Audience :**

This training is only available to Associates , Customers , Partners

Virtual Course - 32 Hrs

**System Requirements :**

To ensure that you are able to successfully complete this course, please validate that your PC meets the [system requirements](#)